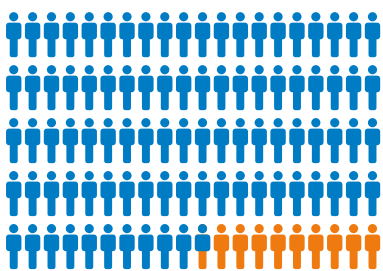


Ortec Finance Customer Satisfaction Survey Highlights



Overall satisfaction



90.5%

are very satisfied
with Ortec Finance

Ortec Finance team

92.6%

are very satisfied
with the Ortec
Finance team



95.2%

very pleasant
to interact with

93.8%

very good at
understanding clients'
requirements

Product

79%

are very satisfied
with their current
Ortec Finance product



Loyalty

85%

intend to continue
doing business with
Ortec Finance over the
next few years

